



## ***2019 ACA Conference- Behind the Mask***

### ***April 24-26, 2019***

Satisfy all your COJET requirements in one place. For Registration information, visit [www.arizonacourtsassociation.org/aca-conference/](http://www.arizonacourtsassociation.org/aca-conference/) or email: [Kristie.wooley@pinalcountyz.gov](mailto:Kristie.wooley@pinalcountyz.gov)

**Conference Registration and Information Deadline for Early Bird Registration March 31, 2019. Registration fees increase after that date, and **REGISTRATION CLOSES APRIL 8, 2019.****

Registration includes: Hot Breakfast Daily, Lunch Wednesday and Thursday, Dinner and Dancing on Thursday. You will also have access to the hospitality suite/ reception area on Tuesday and Wednesday evenings.

**For hotel reservations** call The Prescott Resort and Conference Center at 1-888-657-7855 and reference Group Booking Code #G3327 for conference rates.

**At our Thursday evening dinner, we ask that you dress in black and white business casual. We will provide masks for the evening, but if you have a favorite one already, please feel free to bring it along.**

*During dinner, we will have a 50/50 raffle, with proceeds going to 'A Soldier's Best Friend,' out of Peoria, Arizona.*

*Soldier's Best Friend provides United States military veterans living with combat-related Post Traumatic Stress Disorder (PTSD) or Traumatic Brain Injury (TBI) with Service or Therapeutic Companion Dogs, most of which are rescued from local shelters. The veteran and dog train together to build a trusting relationship that saves two lives at once, and inspires countless others.*

You can visit their website at: [www.soldiersbestfriend.org](http://www.soldiersbestfriend.org) for information on how you can help. They also have a wishlist on Amazon that you can donate items through. Information on that list can also be found on their website.

***Behind the Mask***  
**Annual ACA Spring Conference**  
**April 24-26, 2019**  
**Agenda**

**Tuesday:**

**5:00pm – 9:00pm** 5<sup>th</sup> Floor Hospitality Suite – Registration/Networking/ Refreshments

**Wednesday:**

**7:00am – 4:30pm** Registration in the Conference Foyer

**7:00am – 8:15am** **BREAKFAST**

**8:30am – 12:00pm** Opening & Welcome Remarks, Presentation of Colors

Opening Plenary- Keynote Speaker: Tony Cornay, AOC *“Why Courts Do What They Do or Why Your Job is So Darn Important!”*

**12:00pm – 1:15pm** **LUNCH**

**1:30pm – 6:00pm** Breakout sessions

**5:00pm – 9:00pm** 5<sup>th</sup> Floor Hospitality Suite – Registration/Networking/ Refreshments

**Thursday:**

**7:00am – 4:30pm** Registration in the Conference Foyer

**7:00am – 8:15am** **BREAKFAST**

**8:30am – 11:45am** Breakout sessions

**12:00pm – 1:15pm** **LUNCH**

**1:30pm – 4:45pm** Breakout sessions

**5:00pm – 10:30pm** Dinner, Dancing, Awards, Photo booth, 50/50 Raffle

**Friday:**

**7:00am – 4:30pm** Registration in the Conference Foyer

**7:00am – 8:15am** **BREAKFAST**

**8:30am – 12:00pm** Closing Plenary- Jen McDonough, *“Building Resilient Relationships”*



## ***2019 ACA Conference- Behind the Mask***

### **Course Descriptions:**

Opening Plenary: *Why Courts Do What They Do or Why Your Job is So Darn Important*

Faculty: Tony Cornay, Administrative Office of the Courts, Education Services

**Course Summary:** “Why Courts Do What They Do or Why Your Job Is So Darn Important” explores the Purposes of Courts and Due Process of Law. The relationship between these two topics and the court staff are very important for the citizens of our state and country and to court staff itself. We will explore how purposes of courts and due process of law affect citizens, the citizen’s perception of the courts, and public trust and confidence in the courts. The role of court staff in making sure that the purposes of courts and due process are implemented correctly make their jobs some of the most important jobs in the entire government sector. The influence of the Code of Conduct for Judicial Employees is discussed to show the relationship between the duties of court staff and the application of due process. What important roles will court staff play in the future of the implementation of justice in Arizona will be our final topic in this session

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### 2019 Cyber Security Update

Faculty: Stewart R. Bruner, Commission on Technology Staff Member

**Course Summary:** Stewart Bruner, Arizona Administrative Office of the Courts’ host of more than 20 cybersecurity presentations, will raise your awareness of a variety of timely topics in the high stakes world of information and network security. He’ll focus attention on prevalent risks associated with e-mail as bad actors increasingly target that medium for delivery of their malicious payloads and review some actual e-mails that have arrived in court inboxes during the past year to point out common warning signs that must be habitually heeded to practice good cyber hygiene. He’ll point out the dangers of sharing IDs and passwords across multiple applications at home and work. He will also describe a surprising risk your social media presence can contribute to your ability to have accounts taken over.

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### All Work and All Play; Finding Happiness in your Workplace

Faculty: Alan Sparrow, Education Specialist V

**Course Summary:** “Happiness” and “Work” may not sound like two words that always go together, but when you consider the average worker will spend anywhere from a quarter to a third of their lifetime at their job, it certainly helps to be happy while there. This course will take a brief look at the history and nature of work, define the different elements of professional happiness, and offer ways for participants to pursue happiness throughout their careers. Attendees will be challenged to take an honest look at their attitude toward the work they perform daily, with a goal toward boosting not just morale, but productivity. After all, a happier workforce is 12% more productive than one that isn’t.

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### Fair Justice Task Force and Pretrial Updates for Limited Jurisdiction Courts

Faculty: Tom O’Connell, Pretrial Services Manager, AOC

**Course Summary:** This session will provide a brief review of the recommendations from the Arizona Fair Justice Task Force related to pretrial practices and setting of release conditions. The Public Safety Assessment (PSA) pretrial risk assessment tool and effective pretrial risk management strategies will also be reviewed including a discussion of efforts underway to expand the availability of the PSA to limited jurisdiction courts.

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### Civil Case Processing Open Forum

Faculty: Annette Campbell, Justice Court Manager and Susana Salinas, Justice Court Manager, Maricopa County Justice Courts

**Course Summary:** This program will be an open forum to discuss civil case processing. There will be opportunities to review basic civil procedures which will provide a refresher for some. The open forum is designed to allow time to discuss some special scenarios and or answer your questions.

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## The Trolley Problem

Faculty: Gabe Goltz, Program Manager, AOC

**Course Summary:** Philosophers have long struggled to address morality when the choices to be made will result in competing, bad consequences. The issue has most commonly been demonstrated through what is known as “The Trolley Problem,” where the person is asked whether his or her actions in effecting the death of one person could be justified because the same actions resulted in the saving of five other lives. Never mind all the other complications you factor in when you consider culture and our own personal preferences. Far from being an esoteric philosophical problem, however, The Trolley Problem is being used now to help understand how we should program autonomous vehicles. Come and join this fun and very interactive session where you will explore how you yourself make tough decisions. You may never look at your grandparents or your romantic partner the same...

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## AJACS Statistics Reports

Faculty: Humberto Cisneros, Senior Statistical Specialist, AOC

**Course Summary:** With the rollout of AJACS in limited jurisdiction courts, the format and reporting requirements for the monthly case statistics has changed dramatically. This course will review the new AJACS Statistics reports replacing the CASPER monthly statistical report, as well as cover changes to reporting requirements.

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## Agency Responsibilities and Disposition Reporting in ACCH

Faculty: Mirisue Galindo, Administrative Supervisor, DPS

**Course Summary:** An overview of the disposition report forms and the importance of each agency’s responsibilities with reporting to the Arizona Computerized Criminal History data base. To include an insight to the Central State Repository (DPS) and how complete and accurate reporting impacts the criminal justice system and the citizens of Arizona.

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## Spanish Legal Terminology

Faculty: Judge Anna Huberman, Country Meadows Justice Court

**Course Summary:** Those of us who grew up speaking Spanish were probably never exposed to legal terminology in Spanish at home or at school. Yet when we interact with Spanish speaking litigants or court clients legal language shows up constantly. This course is ideal for anyone wanting to learn common legal terms that come up in Justice Courts and the translation pitfalls to avoid.

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### When People Cause Sexual Harm: Understanding Sexual Perpetration

Faculty: Dr. Tasha Menaker, Chief Strategy Officer and Lindsay Ashworth, Sexual Violence Response Manager, Arizona Coalition to End Sexual and Domestic Violence

**Course Summary:** This session will provide an overview of sexual assault perpetration, including characteristics of people who cause sexual harm, risk factors for perpetration and recidivism, and current trends related to prevention, intervention, and treatment with people who have committed sexual violence.

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### Stop the Bleed; Save a Life

Faculty: Kendal Dold, RN BSN, Injury Prevention and Outreach Coordinator Trauma Administration, Banner Health

**Course Summary:** Civilians need basic training in Bleeding Control principles so they are able to provide immediate, front line aid until first responders are able to take over care of an injured person. Due to many situations, there may be a delay between the time of injury and the time a first responder is on the scene. Without civilian intervention in these circumstances, preventable deaths will occur. Banner Health is committed to the effort to save lives by teaching the civilian population and health care providers to provide vital initial response to stop uncontrolled bleeding in emergency situations.

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### Sexual Harassment

Faculty: Dr. Tasha Menaker, Chief Strategy Officer and Lindsay Ashworth, Sexual Violence Response Manager, Arizona Coalition to End Sexual and Domestic Violence

**Course Summary:** A video on Sexual Harassment prevention will be presented, followed by a discussion with the facilitators, who are experts in the field.

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### CPR/ 1<sup>st</sup> Aid

Faculty: Adam Short, Supervisor, Pinal County Adult Probation

**Course Summary:** Prepare for the unexpected with CPR and first aid training. The skills you will learn in this class will help within the workplace and beyond. It's important to know how to save a life and this hands-on training can provide you with knowledge on just how to do that.

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### Overcoming Adversity/Change Through Training

Faculty: Johnny Tse, Court Administrator, and Tina Hicks, Court Clerk III, City of Buckeye

**Course Summary:** This class will introduce participants on how to overcome adversity/change through training. It will discuss ways to connect with employees and identify way to motivate and assist in their training needs and those of the organization. It will provide examples and exercises to enhance the understanding of training assessment of your employees.

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### Melendres v. Arpaio Litigation Summary and MCSO Subsequent Training

Faculty: Alan Kuffner, Avondale City Prosecutor

**Course Summary:** A summary of the Melendres v. Arpaio litigation will be discussed including the Court's findings of fact and conclusions of law. Portions of the yearly required training stemming from such litigation will be examined including training on implicit bias, discriminatory policing, profiling by proxy, community policing, and cultural awareness. Standards and procedures in law enforcement contacts relating to voluntary contact, investigative detention, and arrest will also be examined.

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### Tick Tock: How to Beat the Clock and Add Time to Your Day

Faculty: Gabe Goltz, Program Manager, AOC

**Course Summary:** Deadlines, deadlines, and more deadlines. Meetings, meetings, and more meetings. Never mind that your Outlook's storage quota has been exceeded for months. And then there's apparently a "Please come and visit with me" sign on your desk. We all face these pressures as we stack up our works days that never seem long enough. What can we do? This fun and interactive course will provide practical strategies to help you mind the clock, get your work done, and go home each day feeling accomplished and at peace.

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### Introduction to Emotional Intelligence

Faculty: Matthew Estes, Education Specialist, AOC

**Course Summary:** Our ability to deal effectively with emotions is critical to our success in all aspects of our life. However, we have very few ways of measuring emotional intelligence, and even the language surrounding our emotions can be confusing and unspecific. This class will teach participants many different ways they can think about their own emotional intelligence, and that of others around them.

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## Why Do We Punish?

Faculty: Matthew Estes, Education Specialist, AOC

**Course Summary:** While the rationale for punishment seems obvious at first, when you begin to unpack the various types of punishment given by the state for breaking the law, the reasons become less clear. Local, state, and federal governments punish citizens for many different reasons, including deterrence, retribution, and rehabilitation. In this class, participants will learn about the many different ways our society punishes, how different types of punishment overlap, and will be given an opportunity to design a model punishment system.

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## Debt Setoff (DSO) Program/Tax Intercept (TIP)

Faculty: Jessica Nannen, Debt Setoff Operations Specialist

**Course Summary:** This training provides attendees with knowledge of the DSO Program, its benefits and guidelines and the Tax Interception Program (TIP) software. There will be a live demo on entering and modifying claims, running reports and finalizing interceptions. This session will ensure you are using this valuable compliance tool accurately and efficiently.

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## Roles of Bilingual Staff When Working with LEP Court Customers

Faculty: David Svoboda, Language Access Coordinator

**Course Summary:** This presentation will review the roles and responsibilities of bilingual staff when working with limited-English-proficient (LEP) court customers. Discussion will cover the requirements of Title VI, Language Access Plans, the difference between the roles of interpreters and bilingual staff, and code of conduct (ethics). Tools and resources, including a Spanish glossary of basic terms, will be provided to participants. Ample time will be allowed for discussion and questions from participants.

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## Juvenile Justice and JDAI

Faculty: Jenn Ortiz, System Improvement Specialist, AOC and Celena Angstead, Division Manager, Pinal County Juvenile Court Services

**Course Summary:** Spend some time learning about JDAI and the initiative that is a data driven reform process designed to enable jurisdictions to safely reduce reliance on secure detention. In this session we will demonstrate that jurisdictions can establish more effective and efficient systems to accomplish the purposes of juvenile detention.

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## A Coach Approach: Sustainable Change for Judicial Branch Leadership

Faculty: Leslie Gross, M.Ed, Training and Education Coordinator and Nancy Fahey Smith, MA, Arizona Superior Court Field Trainer, Pima County

**Course Summary:** Court administrators, managers and supervisors are responsible for numerous tasks in their jobs, including the most difficult: managing people. Our goal is to equip court leaders with coaching skills that will improve employee performance; including improving employees' ability to think critically, to solve problems, and to perform to their highest potential.

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## Design 101

Faculty: Alan Sparrow, Education Specialist V

**Course Summary:** When you work for the judiciary, you're used to seeing documents and presentations in a very cut-and-dried, black and white format. It might be difficult to picture a need for solid design skills in such an environment, but the judiciary also creates brochures, reports, and of course PowerPoint presentations that can benefit from a solid design background. This course will go over how to use color, type, graphics, and layout to your advantage. Come prepared to participate, do some design critiquing, and most importantly...to think!

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## Budgeting for Success

Faculty: Johnny Tse, Court Administrator, City of Buckeye

**Course Summary:** This class will introduce participants to the budgeting process. It will review different presentation formats. It will provide examples and exercises to enhance the understanding of the budget process. It will review success requests for funding for positions/projects.

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## What if the Characters in Seinfeld Were Court Employees?

Faculty: Tony Cornay, Administrative Office of the Courts, Education Services

**Course Summary:** This course focuses on the Code of Conduct by looking at vignettes from the popular television show, Seinfeld. Through discussion, participants are encouraged to evaluate the characters' behavior and determine if it fits within our Code of Conduct and decide if the characters would keep their jobs as court employees.

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## In Her Shoes

Faculty: Ann DeBellis and Deborah Boyle, Pinal County Victim Advocate's Office

**Course Summary:** In Her Shoes is an interactive simulation that allows all participants to step into what victim/survivors of domestic violence experience every day. Participants will have the opportunity to understand, in a very compressed period of time, the ups and downs a woman may encounter over the course of many years through 17 different stations. The scenarios used within In Her Shoes are based on true stories and real-life experiences of the one in three women affected by domestic violence.

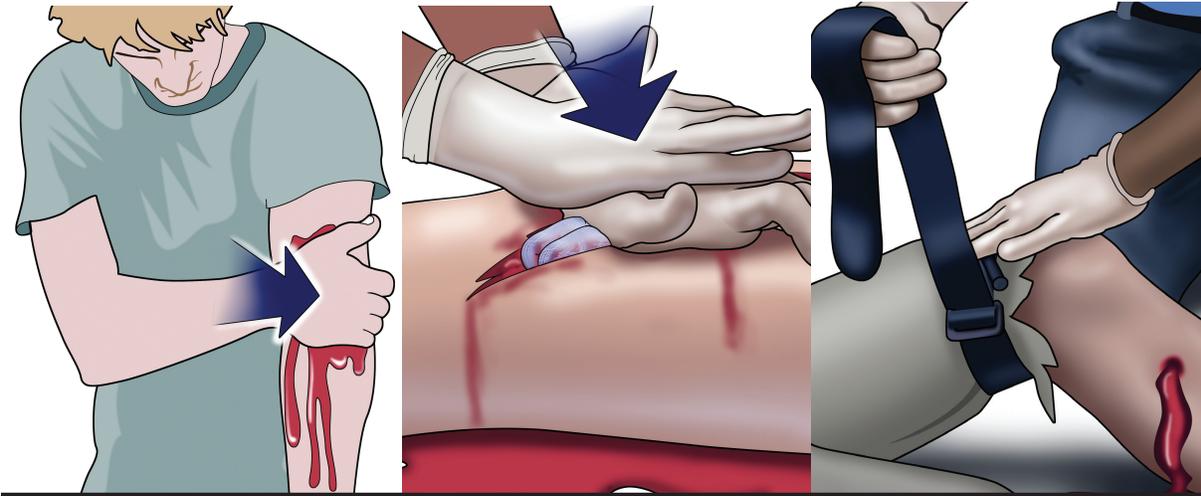
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## Closing Plenary: *Building Resilient Relationships*

Faculty: Jen McDonough, Cultivating Resilient and Courageous Leaders ([www.TheIronJen.com](http://www.TheIronJen.com))

**Course Summary:** When your leaders and team members are resilient and courageous, your organization will be prepared for anything. In her roles as a motivational storyteller and engaging Amazon Top 100 author, Jen McDonough (aka The Iron Jen) works with first responders and high-stress organizations in helping them to cultivate courageous leaders through learning ways to build resiliency, reduce stress, calm chaos, and improve communication.

 **STOP**  
THE BLEED™ **SAVE A LIFE**



**1** APPLY PRESSURE WITH HANDS

**2** APPLY DRESSING AND PRESS

**3** APPLY TOURNIQUET



## Stop The Bleed

Motivated by the 2012 tragedy in Sandy Hook and multiple tragedies that have occurred in the ensuing years, what has become known as the Hartford Consensus was convened to bring together leaders from law enforcement, the federal government, and the medical community to improve survivability from active shooter and intentional mass casualty events. The resulting injuries from these events generally present with severe bleeding which, if left unattended, can result in death.

Civilians need basic training in Bleeding Control principles so they are able to provide immediate, front line aid until first responders are able to take over care of an injured person. Due to many situations, there may be a delay between the time of injury and the time a first responder is on the scene. Without civilian intervention in these circumstances, preventable deaths will occur.

Banner Health is committed to the effort to save lives by teaching the civilian population and health care providers to provide vital initial response to stop uncontrolled bleeding in emergency situations. This course also offers the opportunity for licensed EMT's, paramedics, nurses, PA's, NP's, and physicians to become a certified Stop the Bleed instructor upon completion of the course. Please attend one of our Stop the Bleed course offerings and join the national movement to **STOP THE BLEED** today.

### Upcoming Class Information

### More Information



# Social Events

**Banquet Dinner: Thursday 4/25/2019- Behind the Mask (*wear black and white*)-masks will be provided or you can bring your own!**

**Cash Bar opens at 5:00pm**

**Dinner Begins at 6:00pm**

**Door Prizes, Vendor Prizes, 50/50 Raffle, Photo Booth**



Thursday 4/25/2019:

DJ Anthony Sotelo 5:30pm to 10:30pm.



Hospitality Suite  
Come for Early Registration,  
Networking, Light Refreshments, and Drinks.  
Tuesday 4/23/2019, 5:00pm to 10:00pm  
Wednesday 4/24/2019, 5:00pm to 10:00pm.

# 2019 ACA Conference Menu

## Breakfast Wednesday, Thursday, and Friday

### **RED WHITE AND BLUE BREAKFAST BUFFET**

Soft Scrambled Eggs with Cheddar Jack Cheese & Fresh Chives,  
Applewood Smoked Bacon & Country Sausage Links, Roasted Garlic Rosemary New Potatoes,  
Individual Yogurt and Granola, Display of Fresh Baked Pastries & Croissants  
Fruit Preserves & Sweet Butter, Sliced Fresh Fruit  
Chilled Fruit Juices Starbucks® Coffee, Decaffeinated Coffee, Hot Tea Selection

## Lunch Wednesday

### **ITALIAN CHICKEN PLATED**

Hearts of Romaine with Garlic Croutons, Baby Tomatoes  
Parmesan Cheese with Creamy Caesar Dressing  
Rolls and Butter  
Roasted Breast of Chicken, Mascarpone Polenta Cake  
Seasonal Vegetable with Lemon Caper Cream  
Tiramisu Cake  
Starbucks® Coffee, Decaffeinated Coffee and Iced Tea

## Lunch Thursday

### **DELI PLATED**

Macaroni Salad or Potato Salad  
Oven Roasted Turkey with Garlic and Herb Aioli and Havarti Cheese  
On Whole Wheat Tortilla  
Brownies and Blondie  
Starbucks® Coffee, Decaffeinated Coffee, Iced Tea

## Dinner Thursday

### **A NIGHT AT THE RANCH BUFFET**

Mixed Green Salad with Julienne Heirloom Carrots, Grape Tomatoes, Garlic Croutons  
Ranch and Blue Cheese Dressing  
Sweet Carrot and Raisin Slaw  
Roasted Corn and Black Bean Salad with Cilantro Lime Vinaigrette  
Fresh Buttered Corn on the Cob  
Baked Potatoes with Butter, Sour Cream, and Chives  
Rubbed Slow Cooked Brisket  
Spice Rubbed Slow Cooked Pork Ribs  
BBQ Roasted Bone-In Leg Quarter Chicken  
Jalapeño Cheese Corn Bread Muffins  
Apple Bread Pudding served with Spiced Whipped Cream  
Starbucks® Coffee, Decaffeinated Coffee, Assorted Hot Tea and Iced Tea

## 3:00pm Snacks

### Wednesday & Thursday

Bagged Snacks to include a bottle of water  
and a variety of snacks (fruit, chips, crackers, candy, cookies, etc)

If you require a dietary accommodation for lunch on either day, please send an email to [kristie.wooley@pinalcountytaz.gov](mailto:kristie.wooley@pinalcountytaz.gov). Accommodations will not be given for Buffets or Snacks.