

**2026**

**ARIZONA COURTS ASSOCIATION  
SPRING CONFERENCE**



**“Change Begins With Us”**

**April 22<sup>nd</sup>, 23<sup>rd</sup>, & 24<sup>th</sup>**

Early Check-in: April 21<sup>st</sup>

**Casino Del Sol Resort, Spa & Conference Center**

5655 W. Valencia Rd.  
Tucson, Arizona 85757

**CONFERENCE REGISTRATION FEE:**

Members - \$450.00      Non-members - \$525.00

**HOTEL RATE: \$119.00**



# 2026 ACA SPRING CONFERENCE

## “Change Begins With Us”

### April 22 - 24, 2026

## AGENDA

### Tuesday, April 21st

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5:00 PM – 9:00 PM                      Registration & Networking

### Wednesday, April 22nd

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7:00 AM – 4:30 PM                      Registration  
7:00 AM – 8:15 AM                      Breakfast  
8:15 AM – 8:30 AM                      Opening, Welcome Remarks & Presentation of Colors  
8:30 AM – 11:45 AM                      Opening Plenary  
11:45 AM – 1:15 PM                      Lunch  
1:30 PM – 3:00 PM                      Breakout Sessions  
3:00 PM – 3:15 PM                      Break  
3:15 PM – 4:45 PM                      Breakout Sessions

### Thursday, April 23rd

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7:00 AM – 4:30 PM                      Registration  
7:00 AM – 8:15 AM                      Breakfast  
8:30 AM – 10:00 AM                      Breakout Sessions  
10:00 AM – 10:15 AM                      Break  
10:15 AM – 11:45 AM                      Breakout Sessions  
11:45 AM – 1:15 PM                      Lunch  
1:30 PM – 3:00 PM                      Breakout Sessions  
3:00 PM – 3:15 PM                      Break  
3:15 PM – 4:45 PM                      Breakout Sessions  
5:30 PM – 10:00 PM                      Dinner, Raffles & Entertainment

### Friday, April 24th

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7:00 AM – 8:30 AM                      Registration  
7:00 AM – 8:15 AM                      Breakfast  
8:30 AM – 11:45 AM                      Closing Plenary



## 2026 ACA SPRING CONFERENCE “Change Begins With Us” April 22 - 24, 2026

On behalf of the Arizona Courts Association Board of Directors, we are excited to announce our 2026 spring conference. Our conference will take place at the Casino del Sol Resort, Spa & Conference Center in Tucson, Arizona, consisting of plenary and breakout sessions. This year our theme is “Change Begins With Us” where plenary sessions will incorporate discussions on the pivotal roles we play in fostering change within our judicial system.

We are excited to see new and familiar faces.

Sincerely,

*Olivia Moodyman*  
2026 ACA President-Elect

### INSTRUCTIONS FOR REGISTRATION

- Fill out the attached registration and class selection forms. Please make sure all information is filled in accurately and thoroughly.
- Indicate only a 1<sup>st</sup> and 2<sup>nd</sup> choice for each class session. Classes will be filled on a first-come, first-serve basis.
- Submit registration and class selection forms by clicking the "Submit Forms" button or email them to [omodyman@courts.az.gov](mailto:omodyman@courts.az.gov) to ensure prompt receipt and enrollment in classes.
- Payments can be made on-line by clicking the link below:  
<https://www.ncourt.com/x-landing/default.aspx?id=454>  
OR mail a check WITH a copy of the registration form to:  

Arizona Courts Association PO Box 1689 Phoenix, AZ 85001-1689
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- **REGISTRATION DEADLINE IS March 13th, 2026.**
- For hotel reservations call the Casino del Sol Resort, Spa & Conference Center at 1-855-765-7829 and ask for the 2026 ACA Spring Conference group rate or on-line at [www.casinodelsol.com](http://www.casinodelsol.com) (booking code 9879).

**Make your reservations by March 22, 2026, for the group rate.**

*If you have any questions, please contact Olivia Moodyman, President-Elect at (623) 474-4974 or email at: [omodyman@courts.az.gov](mailto:omodyman@courts.az.gov)*



# 2026 Arizona Courts Association Spring Conference

Casino Del Sol Resort, Spa & Conference Center

Tucson, Arizona

April 22 - 24, 2026

## REGISTRATION FORM

First & Last Name:	
Title:	
Court Name:	
Court Address:	
Email:	
Telephone Number:	

2026 ACA Membership Dues <b>(If unpaid)</b>	<input type="checkbox"/> \$50.00 (Regular, Retired or Associate)	Total \$
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Full Conference (ACA Member)	<input type="checkbox"/> \$450.00 (Member Rate)	Total \$
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Member Daily Rates  <small>*Only fill out if you are a member, not attending the full conference and only attending a specific date*</small>	<input type="checkbox"/> Wednesday \$240.00 <input type="checkbox"/> Thursday \$240.00 <input type="checkbox"/> Friday \$105.00	Total \$
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Full Conference (Non-ACA Member)	<input type="checkbox"/> \$525.00 (Non-Member Rate)	Total \$
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Non-Member Daily Rates  <small>*Only fill out if you are not a member not attending the full conference and only attending a specific date*</small>	<input type="checkbox"/> Wednesday \$270.00 <input type="checkbox"/> Thursday \$270.00 <input type="checkbox"/> Friday \$160.00	Total \$
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Guest Meals (if any)  Name of Guest(s):  1. _____  2. _____  3. _____  <small>*Only fill out if you are bringing a guest to join you for meals. Attendees meals are included with registration*</small>	<b>Breakfast</b> <input type="checkbox"/> Wednesday 36.00 <input type="checkbox"/> Thursday 36.00 <input type="checkbox"/> Friday 36.00  <b>Lunch</b> <input type="checkbox"/> Wednesday \$40.00 <input type="checkbox"/> Thursday \$40.00  <b>Dinner</b> <input type="checkbox"/> Thursday \$85.00	Total \$
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If you require a dietary accommodation please specify:	
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Submit registration and class selection forms by clicking the "Submit Forms" button or email them to [omoodyman@courts.az.gov](mailto:omoodyman@courts.az.gov) or to ensure prompt receipt and enrollment in classes.



# 2026 Arizona Courts Association Spring Conference

Casino Del Sol Resort, Spa & Conference Center  
 Tucson, Arizona  
 April 22 - 24, 2026

## CLASS SELECTION FORM

First & Last Name:	
Title:	
Court Name:	
Court Address:	
Email:	
Telephone Number:	

Breakout sessions will be assigned on a first-come, first-serve basis. Please indicate your first (1st) & second (2nd) choice by checking the boxes to the left of each session.  
This form must be returned with your registration form.

<b>Tuesday, April 21, 2026</b>
5:00 PM – 9:00 PM – Registration & Networking

<b>Wednesday, April 22, 2026</b>			
7:00 AM – 8:15 AM – Breakfast Buffet			
8:30 AM – 11:45 AM – Leadership (Ethics) (3 COJET)			
11:45 AM – 1:15 PM – Lunch			
1:30 PM - 3:00 PM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Court Operational Reviews: What to Know	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Inmate Release Court Program Overview & Case Processing
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	When Planets Align: 2026 AI Awareness Training	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	AZPOINT & Protective Order Processing
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	FARE vs DSO: The Ultimate Showdown	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Digital Evidence for Limited Jurisdiction Courts
3:15 PM - 4:45 PM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Working with the Public: Demonstrating Procedural Fairness	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	eFiling Overview
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Civil Traffic Appeals	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Successful Budgeting
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Understanding Adverse Childhood Experiences (ACEs): Impact and Strategies for Support	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	eWarrants in AJACS for Justice, Municipal, and Superior Courts

<b>Thursday, April 23, 2026</b>			
7:00 AM – 8:15 AM – Breakfast Buffet			
8:30 AM - 10:00 AM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Leading Together: Justice Work Through Partnership in Practice	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	FARE vs DSO: The Ultimate Showdown

<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Code of Conduct for Judicial Employees (Ethics)	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Court Operational Reviews: What to Know
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	SharePoint – The Better Way to Share Information	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	The Empathetic Leader: A Look at How Empathy & Supervision Work Together
10:15 AM - 11:45 AM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Strengthening the Legal Community Through Community Engagement	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	eFiling for Municipal Courts
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	How to Pass the Phishing Test! Cybersecurity Awareness Training 2026	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Queues Overview in AJACS for Justice and Municipal Courts
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Voices of the IRC – Where Are They Now?	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Bond Processing in AJACS – Limited Jurisdiction Courts
11:45 AM – 1:15 PM – Lunch			
1:30 PM – 4:45PM (3 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Receipting and Balancing Cash Drawers		
1:30 PM – 3:00PM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	eFiling for Limited Jurisdiction Courts	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Four Generations, One Workplace
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Justice Systems in the World	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	MADD Arizona Programs & Services
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Understanding Adverse Childhood Experiences (ACEs): Impact and Strategies for Support	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Bridging Generations: The Power of Age Diversity at Work
3:15 PM - 4:45 PM (1.5 COJET)			
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	eWarrants in AJACS for Justice, Municipal, and Superior Courts	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Levering AI in Arizona Courts
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Difficult Litigants (Or How to Survive the Dawn of the Difficult)	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	Managing Conflict: Understanding & Adapting Your Resolution Style
<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	All About the MAS!	<input type="checkbox"/> 1st <input type="checkbox"/> 2nd	AZPOINT & Protective Order Processing
5:30 PM – 10:00 PM – Dinner, Raffles & Entertainment			

<b>Friday, April 24, 2026</b>	
7:00 AM – 8:15 AM – Breakfast Buffet	
8:30 AM – 11:45 AM – Workforce Management (3 COJET)	

Submit registration and class selection forms by clicking the "Submit Forms" button or email them to [omoodyman@courts.az.gov](mailto:omoodyman@courts.az.gov) or to ensure prompt receipt and enrollment in classes.



## 2026 ACA SPRING CONFERENCE “Change Begins With Us” CLASS DESCRIPTIONS

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### Opening Plenary: Leadership (Ethics)

3 Hours

*Faculty: Mike Malone, Arizona Supreme Court, Director of Court Services*

**Course Summary:** True leadership in the court system is more than just overseeing daily tasks—it is an energetic process of creating a vision that inspires commitment. This course explores the highly personal nature of leadership, helping you identify your unique style while mastering proven techniques to drive organizational change. You will learn to move beyond management to become a leader who fosters a culture of trust, transparency, and high performance. This course counts as Ethics COJET credit.

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### Court Operational Reviews: What to Know

1.5 Hours

*Faculty: Olivia Hardwick, Arizona Supreme Court, Court Operational Review Specialist  
Jennifer Jones, Arizona Supreme Court, Court Operations Unit Manager*

**Course Summary:** Would you like to be better prepared for your court’s next operational review? If so, join us to learn all about the as well as firsthand knowledge of the operational review playbook before your next review. This course will include an overview of the operational review process from start to finish, provide information on authorities referenced during the review process, and details related to what exactly specialist are looking for when reviewing your court’s case management and financial management process.

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### When Planets Align: 2026 AI Awareness Training

1.5 Hours

*Faculty: Stewart Bruner, AOC Information Technology Division, Commission on Technology Staff*

**Course Summary:** Join Stewart Bruner, staff to the Supreme Court’s Artificial Intelligence Steering Committee, for a current look at using Generative AI for work: what it is/is not, how its use in Arizona Courts. Join Stewart Bruner, staff to the Supreme Court’s Artificial Intelligence Steering Committee, for a current look at using Generative AI for work: what it is/is not, how its use in Arizona courts is governed, and some risks to keep in mind (short of a robot holocaust). This updated training for 2026 also describes the process of selecting local AI tools and submitting them to be approved for statewide usage. Stewart will leave time to answer your questions along the way. Speaker intelligence presentations including a 2023 ACA plenary session’s is governed, and some risks to keep in mind (short of a robot holocaust). This updated training for 2026 also describes the process of selecting local AI tools and submitting them to be approved for statewide usage. Stewart will leave time to answer your questions along the way.

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## FARE vs. DSO: The Ultimate Showdown

(CNS) 1.5 Hours

*Faculty: Kele Sessions, Arizona Supreme Court, Court Services Division, Consolidated Collections Unit (CCU), Debt Setoff Financial Operations Specialist V*

*Diane Sanchez, Court Services Division, Consolidated Collections (CCU), Debt Setoff Financial Operations Specialist V*

*Carisa Gillan, Court Services Division, Consolidated Collections Unit (CCU), Debt Setoff Financial Operations Specialist V*

**Course Summary:** This course will cover the FARE and DSO Programs and how they are two separate programs that collaborate towards a common objective, court collections. During this session, participants learn about the benefits and services associated with both FARE and DSO Programs. The class will include topics such as referring cases to FARE and DSO, payments, payment contracts, potential court issues related to FARE cases, TTEAP holds, communications regarding FARE, DSO interceptions and claim errors.

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## Inmate Release Court Program Overview & Case Processing

1.5 Hours

*Faculty: Janita Zendejas, Arizona Supreme Court, Inmate Release Court Program Coordinator*

*Albert Ortega, Arizona Supreme Court, Inmate Release Court Program, Court Operations Specialist V*

**Course Summary:** Ensuring access to justice for all has always been at the forefront of the Arizona Judiciary. The Inmate Release Court (IRC) Program provides a new way for our limited jurisdiction courts to ensure that access to justice for all can now include inmates participating in Arizona Department of Corrections Rehabilitation and Reentry's (ADCRR) Second Chance Center (SCC) Program. This presentation will discuss the program's achievements/accomplishments through the years. The development of IRC's newly automated portal that rolled out late 2025. This training will also cover court case processing for the Inmate Release Court (IRC) Program. It will include a short demonstration for the IRC program process with an explanation of the forms that are submitted to the court. This training is beneficial for limited jurisdiction court both AJACS and iCIS users.

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## AZPOINT & Protective Order Case Processing

1.5 Hours

*Faculty: Esperanza Greenlee, Arizona Supreme Court, Automation Process Analyst*

**Course Summary:** The purpose of this training is to provide court staff with the necessary information regarding the AZPOINT Servicing Agency Portal and Protective Order processing, while highlighting Rules and Statues.

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## Digital Evidence – Limited Jurisdiction

1.5 Hours

*Faculty: Christine Sanchez, Arizona Supreme Court Administrative Office of the Courts, eCourt Lead Specialist VII*

*Summer Dalton, Arizona Supreme Court Administrative Office of the Courts, eCourt Lead Specialist VII*

**Course Summary:** On 8/25/2021, Chief Justice Robert Brutinel signed Administrative Order 2021-142 implementing the Digital Evidence portal for use in all Arizona Superior Court and Limited Jurisdiction Court locations. This training will provide an overview of how Digital Evidence has been implemented statewide along with an overview and demonstration of the portal including, general navigation, how to upload evidence, how to work with evidence in the courtroom, and how clerks and court staff interact with exhibits throughout the process.

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## Working with the Public to Demonstrate Procedural Fairness

1.5 Hours

*Faculty: Mark McCall, Arizona Supreme Court, Legal Services Innovations Manager*

**Course Summary:** The Certification and Licensing Division of the Administrative Office of the Courts is a public facing department that interacts with a variety of public customers: in -person, on the phone, and via email. Connecting with these customers and building trust is crucial to supporting the public's trust and an awareness of transparency. Engage in strategies and procedures, using corporate and judicial examples, to provide procedural fairness to everyone your court staff interacts with.

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## Civil Traffic Appeals

1.5 Hours

*Faculty: Judy Rochon, Arizona Supreme Court, Automation Process Analyst*

**Course Summary:** This class will review the Civil Traffic Appeals Process in accordance with the Rules of Court Procedure for Civil Traffic, Boating, Marijuana, and Parking and Standing Violations for limited jurisdiction courts that utilize the AJACS case management system.

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## Understanding Adverse Childhood Experiences (ACEs): Impact and Strategies for Support

1.5 Hours

*Faculty: Madison Kozlak, Training and Education Coordinator for Pima County Courts*

**Course Summary:** This training session provides an overview of Adverse Childhood Experiences (ACEs) and their profound effects on individuals throughout their lives. Participants will learn what ACE's are, how they impact childhood development, and short-term and long-term consequences they can have on physical, emotional, and mental well-being. This class equips participants with practical knowledge and better tools to better understand and support the justice-involved individuals impacted by ACEs.

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## eFiling Overview

1.5 Hours

*Faculty: Summer Dalton, Arizona Supreme Court Administrative Office of the Courts, eCourt Service Manager  
Nicole LaConte, Arizona Supreme Court Administrative Office of the Courts, Court Program Specialist*

**Course Summary:** This training session offers a general overview of the eFiling process for both court staff and the public. This class will provide a basic understanding of how attorneys, legal assistants, and self-represented litigants can e-file in various case types. Additionally, it will demonstrate the steps court staff take to review and process eFiled submissions in the AJACS system.

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## Successful Budgeting

1.5 Hours

*Faculty: Johnny Tse, Maricopa Municipal Court, Court Administrator*

**Course Summary:** This course will introduce participants to the budget process in a municipal court environment. It will review different presentation formats. It will provide examples and exercises to enhance the understanding of the budget process. It will review successful requests for funding for positions/projects.

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## eWarrants in AJACS for Justice, Municipal and Superior Courts

1.5 Hours

*Faculty: Sarah Baker Doten, Arizona Supreme Court, Senior Automations Specialist VI  
Silvia Everman, Arizona Supreme Court, Automation Process Analyst*

**Course Summary:** Click, Send, Done. That's eWarrants! Say Goodbye to paper chaos and hello to speed, security, and simplicity! The Arizona Supreme Court's eWarrant system is transforming how courts and law enforcement work together – making warrant processing faster, smarter, and much less stressful.

Why Your Courts Will Love eWarrants: 1. Instant Updates: Issued and warrants and accepted served warrants in real time! 2. Track like a Pro: Use the Transmission Queue to see real-time status of warrants. 3. Error-Free Efficiency: Fewer mistakes, faster turnaround, and no paper jams (because there is no paper!) 4. Bonus Perks: Saves time for courts and law enforcement and keeps everyone on the same page – literally and digitally.

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## Learning Together: Justice Work Through Partnership in Practice

(Diversity) 1.5 Hours

*Faculty: Mark McCall, Arizona Supreme Court Administrative Office of the Courts, Legal Service Innovations Manager*

**Course Summary:** A The movement toward “community-based justice work” continues to gain momentum, with many states reviewing and amending their practice of law rules in recent years. This session surfaces lessons learned from administering justice worker programs in Arizona and Utah, underscoring the importance of cross-state and court-based partnerships in greening legal deserts.

This session champions community-based solutions to the access to justice crisis. This includes the development of justice work as new legal infrastructure for low-income communities with unmet civil legal needs and as a new, culturally responsive service delivery model.

- Participants will identify the promise, challenges, and lessons learned from implementing community-based justice worker programs.
- Participants will explore the benefits of court-based partnerships in both developing and codifying civil justice innovations.
- Participants will explore ways that cross-state partnerships can be leveraged to both nurture and shape early-stage civil justice innovations

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## Code of Conduct for Judicial Employees

(Ethics) 1.5 Hours

*Faculty: April P. Elliott, Arizona Supreme Court, Commission on Judicial Conduct, Executive Director*

**Course Summary:** This course will provide a refresher on the Code of Conduct for Judicial Employees, and will address such topics as outside activities, social media, political activity, and professionalism.

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## SharePoint – The Better Way to Share Information

1.5 Hours

*Faculty: Patricia March, Pinal County Superior Court, IT Department, Programmer Analyst*

**Course Summary:** This class will provide attendees with an overview of the usage of SharePoint in the Court environment. Topics include using SharePoint as an alternative to shared network drives, security options, advantages of using SharePoint, tips and tricks and more.

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## The Empathetic Leader: A Look at How Empathy & Supervision Work Together

1.5 Hours

*Faculty: James W. Giacomino, Pima County Clerk of Superior Court*

**Course Summary:** This presentation will delve into the various types of empathy, examine empathy versus sympathy, and explore how the various empathy types can be applied in a leadership role. Further, participants will have the opportunity to share experiences and apply their knowledge to real-world scenarios.

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## Strengthening the Legal Community Through Community Engagement

1.5 Hours

*Faculty: Mark McCall, Arizona Supreme Court, Legal Services Innovations Manager  
Jennifer Castro, Arizona Foundation for Legal Services, Chief Learning Officer*

**Course Summary:** When the legal community connects with educators and America's future leaders, everyone wins. Legal professionals stay connected to the younger generation in K-12 classrooms and learn what is important to that generation and their families. This knowledge strengthens the legal practice by seeing the world through the challenges of their local community. K-12 students gain helpful knowledge and career possibilities. This interactive session will share strategies to enter the classroom and encourage meaningful conversation, as well as providing tools that enable the legal professional to draw on their own knowledge in an engaging manner for students.

Connecting with Classrooms is an AOC sponsored activity that provides a unique opportunity for judges, attorneys, and legal practitioners to connect with students and educators across the state and share the ideals of democracy and justice. This session will share strategies and techniques that will assist legal practitioners to find ways to inspire and connect with students in K-12 classrooms. The session will incorporate discussion, classroom examples, and hands-on activities that include celebrations for the 250th anniversary of the Declaration of Independence.

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## How to Pass the Phishing Test! Cybersecurity Awareness Training 2026

1.5 Hours

*Faculty: Stewart Bruner, AOC Information Technology Division, Commission on Technology Staff*

**Course Summary:** Stewart Bruner will review key security awareness items collected over his years as a cybersecurity trainer, focusing on concepts to apply when evaluating suspicious e-mails, internal or external. Come and learn the various ways humans are being manipulated by social engineers to achieve their evil goals and the way current attacks are being carried out. Stewart will also provide details about the PhishNotify button, internal phishing campaigns, and future online cybersecurity awareness training using InfoSec IQ. Be sure to remain seated until the ride comes to a complete stop!

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## Voices of the IRC – Where Are They Now?

(Diversity) 1.5 Hours

*Faculty: Janita Zendejas, Arizona Supreme Court, Inmate Release Court Program Coordinator  
Joshua Johnson, Peer Support Specialist  
Leticia Viramontes-Trujillo, Inmate Release Court Program, Second Chance Case Manager*

**Course Summary:** To give judicial staff firsthand insight into the real-world impact of the IRC program, including how court involvement is changing lives, reducing recidivism, and strengthening community safety. Objectives: The session will include introductions, allowing each panelist to share who they are and where they are now in their reentry journey. Panelists will discuss their experiences during incarceration, the challenges they faced upon

release, and the turning points that led to positive change. By the end of the session, attendees will be able to: 1. Examine real-world outcomes of individuals who have completed the IRC program; 2. Gain insight into how court support and accountability influence personal transformation; 3. Foster empathy and a deeper understanding to the court's role in creating lasting change.

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### eFiling for Municipal Courts

1.5 Hours

*Faculty: Summer Dalton, Arizona Supreme Court Administrative Office of the Courts, eCourt Service Manager  
Nicole LaConte, Arizona Supreme Court Administrative Office of the Courts, Court Program Specialist*

**Course Summary:** This class is intended to demonstrate the eFiling process for municipal court staff and staff from other courts who have not yet implemented eFiling. It will discuss court policy considerations and the impact of eFiling on current business processes. The demonstration will focus on the necessary steps to successfully electronically file into municipal courts. Each class will demonstrate how the public (attorneys, legal assistants, and self-represented litigants) will e-file into criminal case types. It will demonstrate the process court staff will follow to review and process e-filed submissions in AJACS.

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### Queues Overview in AJACS for Justice and Municipal Courts

1.5 Hours

*Faculty: Sarah Baker Doten, Arizona Supreme Court, Senior Automations Specialist VI  
Monica Marquez, Arizona Supreme Court, Automation Process Analyst*

**Course Summary:** From the Confusion to Clarity – One Queue at A Time! Managing court cases doesn't have to feel overwhelming. LJ Queues are your secret weapon for keeping workflow smooth and stress-free in AJACS. From payment to petitions, these queues make sure nothing gets lost in the shuffle.

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### Bond Processing in AJACS Limited Jurisdiction Courts

1.5 Hours

*Faculty: Judy Rochon, Arizona Supreme Court Administrative Office of the Courts, Automation Process Analyst*

**Course Summary:** This class will educate court staff how to set, post and manage multiple bond types in limited jurisdiction courts that utilize the AJACS case management system.

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### Receipting and Balancing Cash Drawer

3 Hours

*Faculty: Judy Rochon, Arizona Supreme Court Administrative Office of the Courts, Automation Process Analyst*

**Course Summary:** SHOW ME THE RECEIPTS.....!!! Participants will learn how to process payments and recognize receipts in AJACS LJ by their specific prefix, particularly concerning the receipting of monetary payments, non-monetary payment receipting, miscellaneous receipting, batch receipting, bond receipting, and the function and purpose of hold receipting. The class will also focus on properly closing their cash drawer at the end of the day per Minimum Accounting Standards (MAS) This training is intended for limited jurisdiction courts that utilize the AJACS case management system.

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## eFiling for Limited Jurisdiction Courts

1.5 Hours

*Faculty: Summer Dalton, Arizona Supreme Court Administrative Office of the Courts, eCourt Service Manager  
Nicole LaConte, Arizona Supreme Court Administrative Office of the Courts, Court Program Specialist*

**Course Summary:** This class is intended to train limited jurisdiction court staff on the necessary steps to successfully electronically file into limited jurisdiction courts. It will demonstrate the process court staff will follow to review and process e-filed submissions in AJACS.

There will be a Q & A session to allow limited jurisdiction courts that have successfully implemented eFiling in their courts to bring questions and comments to the eCourts Unit for larger discussion.

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## Justice Systems in the World

1.5 Hours

*Faculty: Danny Grijalva, Pima County Courts, Training & Education Coordinator*

**Course Summary:** What is it like to go to court in the United Kingdom, or Germany, or Japan? Which US state is not like the others? Counties and communities around the world use a variety of justice systems to maintain order. Some of these systems look very different from our own. Join us to learn more about different systems and to consider how experience in these systems might shape the expectations of our own court users.

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## Four Generations, One Workplace

1.5 Hours

*Faculty: Makayla Rosscup, Grand Canyon University, Pre-Law Student  
Mackenzie Purdy, Grand Canyon University, Pre-Law Student*

**Course Summary:** This presentation explores the multigenerational workforce and how multiple generations working together shape today's organizations. It examines the characteristics, values, and communication styles of different generations in the workplace, as well as the benefits and challenges that come with generational diversity. The presentation also highlights common sources of conflict, such as differences in technology use, work expectations, and leadership preferences. How to appeal to Gen Z and make them want to work within the courts. Finally, it discusses practical strategies for improving collaboration, communication, and productivity among employees of all ages, emphasizing how organizations can leverage generational strengths to create a more effective and inclusive work environment.

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## MADD Arizona Programs & Services

1.5 Hours

*Faculty: Laurel Petsas, M.A.D.D. Arizona, State Executive Director*

**Course Summary:** Understanding what services MADD offers in Arizona and a mock Victim Impact Panel (VIP), which is a program to help drunk and drugged driving offenders to recognize and internalize the lasting and long-term effects of substance-impaired driving. The classes seek to create an empathy and understanding of the tragedy, leave a permanent impression that leads to changes in thinking and behavior and prevents future offenses. At a VIP, victims, survivors and others impacted by substance-impaired driving crashes speak briefly

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## Bridging Generations: The Power of Age Diversity at Work

(Diversity) 1.5 Hours

*Faculty: Stacie Toumey, Arizona Superior Court of Pima County, Training and Education Coordinator*

**Course Summary:** Discover the transformative potential of age diversity in the workplace. This session will delve into the benefits of a multigenerational workplace, highlighting how age diversity can drive innovation, enhance problem solving, and create a more inclusive and collaborative environment. Through engaging discussion and practical exercises, participants will learn strategies to leverage the unique strengths of different age groups, foster intergenerational understanding, and build cohesive, high-performing teams. Join us to unlock the power of age diversity and take your team to new heights.

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### Difficult Litigants (Or How to Survive the Dawn of Difficult)

(Ethics) 1.5 Hours

*Faculty: Judge Charles J. Adornetto, Wickenburg Town Magistrate, Town of Wickenburg Municipal Court*

**Course Summary:** Vexatious. Sovereign. Difficult. 1<sup>st</sup> Amendment Auditors. Prolific. Terminators. Customers. Whatever you call them, we will talk about what they believe and learn some tools for employees, managers and judicial officers to deal with problem people under the Codes of Conduct for Employees and Judges, and also Legal Information vs. Legal Advice.

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### It's All About the MAS!

(Ethics) 1.5 Hours

*Faculty: Jennifer Jones, Arizona Supreme Court, Court Operations Unit Manager*

**Course Summary:** This interactive program will offer participants the opportunity to learn all about the Minimum Accounting Standards (ACJA§1-401) as well as sound financial management practices. Participants will leave the class with knowledge of the Minimum Accounting Standards and be able to identify the statewide financial reporting requirements. Finally, as part of the program, participants will gain a solid understanding of the court operational review process as it relates to the financial area of courts.

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### Levering AI in Arizona Courts

1.5 Hours

*Faculty: Kevin Walling, Grand Canyon University, Department Chair of Justice Studies, Government and History  
Raquell Jones, Grand Canyon University, Student Researcher*

**Course Summary:** Artificial Intelligence (AI) can be leveraging in positive ways by Arizona courts. This course will review potential uses of AI internally by court administrators, as well as examine how AI technology can be utilized for public facing activities. Further, the course will explore ideas to maximize the use of AI in integrated ways to increase court efficiencies.

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### Managing Conflict: Understanding & Adapting Your Resolution Style

1.5 Hours

*Faculty: Allison Hill, Arizona Judicial Branch, Pima County Courts, Training & Education Coordinator*

**Course Summary:** Conflict is a natural part of any workplace, but how we respond determines whether it becomes a barrier or a catalyst for growth. This interactive training explores the five conflict resolution styles, helping participants identify their dominant approach and recognize when to adapt for better outcomes. Through self-assessment, case studies, and hands-on activities, participants will develop practical strategies to navigate conflict effectively, improve communication, and foster collaboration in any professional setting.

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### Closing Plenary: Workforce Management

3 Hours

*Faculty: Mike Malone, Arizona Supreme Court, Director of Court Services*

**Course Summary:** How do you transform “human talent” into a seamless court operation? This intensive course breaks down the NACM Core® competencies of workplace management into actionable skills. Participants will move beyond basic supervision to master the technical aspects of job analysis, compensation structures, and risk mitigation. Whether you are recruiting new talent or managing organizational change, you will leave this course with a practical toolkit to improve staff performance and safeguard your court’s operations.